

MedCall ADVISORS

24/7/365 PHYSICIAN CARE

MEDCALLWORKCOMP APP
855-963-3225

FOR MORE INFORMATION OR
TO SIGN UP, CONTACT:

WORKERS' RECOVERY UNIT
1-800-235-2942
WRU@cwgins.com

When a worker suffers an injury on the job, make MedCall Advisors the first step in your care plan. MedCall Advisors is a medical call center that immediately connects the worker with a physician Board Certified in Emergency Medicine via app, phone or web browser. The physician assesses and diagnoses the injury and provides detailed instructions for treatment, return to work instructions and any work restrictions. MedCall provides prompt assistance in medical care and reduces costs while producing better patient outcomes.

WHEN MEDCALL PHYSICIANS MAKE MEDICAL DECISIONS:



FOCUS CARE

ER PHYSICIANS ASSURE
APPROPRIATE CARE

ORIGINAL PHYSICIAN
ACCESS FOR SEVEN DAYS

NOTIFIES CWG OF INJURY
AND TREATMENT



SAVE TIME

DIVERTS 81% OF
INTENDED ER VISITS

ONLY ONE CENTRAL
CALL NEEDED

PRODUCES BETTER
OUTCOMES FOR WORKERS



SAVE MONEY

APPROPRIATE CARE
DETERMINED

ONLY NECESSARY
PRESCRIPTIONS

EFFICIENT REFERRALS TO
CLIENT-PROVIDED PANELS

HOW IS MEDCALL DIFFERENT FROM NURSE TRIAGE?

Nurses are unable to diagnose illness or injury.

Nurses are unable to prescribe treatment.

Nurse Triage can entail costly 3rd party physicians.

Physician diagnosis reduces liability & assures appropriate care.

MedCall Physicians are Board Certified in Emergency Medicine.



FIND **GREATER**

CWGINS.COM

The entire MedCall system was built to HIPAA compliant. Nextiva phone system, technology and video platform, and SFTP portals that data is transmitted through are all HIPAA compliant. The email reports are end to end encrypted via DocuSign. The HIPAA Privacy Rule does not apply to entities that are either workers' compensation insurers, workers' compensation administrative agencies, or employers, except to the extent they may otherwise be covered entities. However, these entities need access to the health information of individuals who are injured on the job or who have a work-related illness to process or adjudicate claims, or to coordinate care under workers' compensation systems. Generally, this health information is obtained from health care providers who treat these individuals and who may be covered by the Privacy Rule. The Privacy Rule recognizes the legitimate need of insurers and other entities involved in the workers' compensation systems to have access to individuals' health information as authorized by State or other law. Due to the significant variability among such laws, the Privacy Rule permits disclosures of health information for workers' compensation purposes in a number of different ways.

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